

OUTDOOR SKYDIVE

GENERAL TERMS AND CONDITIONS

You **must** fall within our operating activity requirements. You will be weighed on site.

REQUIREMENTS

Minimum Age: 4 Years Old | Minimum Weight: 20kg / 3.1 Stone | Maximum Weight: 120kg / 18.9 Stone

Please Note: Please note that Hangloose Bluewater Skydive is not a ride but an interactive experience that simulates freefall skydiving, exposing participants to vertical winds reaching up to 150 miles per hour. This inherently dangerous activity requires strenuous physical exertion. We always prioritise the safety of our customers. If additional support from an instructor is needed during the activity, **physical contact may be necessary** to ensure you can continue flying safely.

ONSITE RULES:

- All participants under 16 must have a parent or guardian (over 18) onsite.
- We require the ratio of 1 adult to 4 children under 12 years old for safeguarding onsite.

HEALTH AND FITNESS:

All participants must be reasonably fit and healthy, accepting the risks of rapid acceleration, deceleration, height, and physicality and acknowledge there is always a small risk of injury, especially if instructions are not followed.

A doctor **must** advise you if you have :

- Serious traumas and/or fractures of joints
- Spinal trauma or traumas that limit movements e.g. back/neck
- Epilepsy or any Heart conditions

We cannot provide medical advice **or list all medical conditions**. Consult a doctor if you are concerned about your health. Even if your doctor has advised that you can participate in these activities, participants **must** disclose any medical conditions to the site in advance, especially:

Shoulder Dislocations: If you have previously dislocated your shoulder you cannot take part in the activity.

Participants who are pregnant cannot participate.

BOOKING / REFUNDS:

All bookings and vouchers are non refundable, however, if your booking is changed/cancelled by Hangloose Adventure due to the weather or for any other reason, we will offer you an alternative activity (this is subject to availability on the day), the chance to re-schedule or a full refund.

Up to 48 hours in advance before your booking, you can move the activity date, subject to availability, or postponed it, or have a credit on the account, or change to our other site free of charge.

Within 48 hours if you want to make a change to your booking, for example change to a different day or postponed this will incur a £5 admin charge per person.

Any questions please email 'info@hanglooseadventure.com' or call us on 01285 640600